

Title:
**Report of Medical Services to the Slums
Dwellers of Ludhiana through the RHOP Clinics
November- June 2017**

Report submitted to :
The Southern Asia Desk
Common Global Ministries
of the United Church of Christ and the Christian Church
(Disciples of Christ)
700 Prospect Ave.
Cleveland OH 44115, USA



Prepared by :

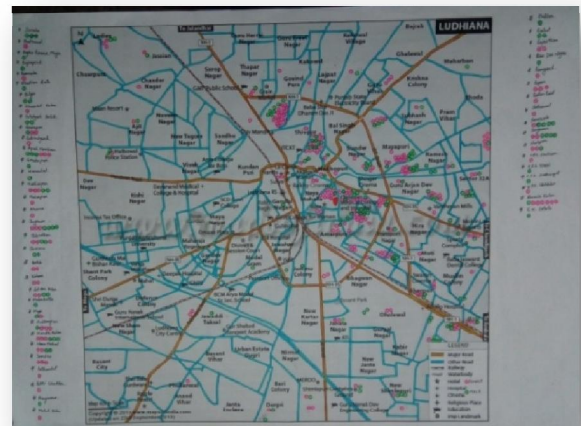
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Report of Medical Services to the Slums Dwellers of Ludhiana through the RHOP Clinics November- June 2017

Narrative

Christian Medical College & Hospital Ludhiana has been reaching out to the marginalized and to the poorest of the poor through the The Rural Health & Out Reach Programme (RHOP) departments slum clinics. RHOP operates outreach clinics at fixed locations in the slum of Bindra Colony (near the old vegetable market) and Preet Nagar slums (adjacent to the central jail/prison) and mobile clinics in nearly 30 other slum areas around Ludhiana city.

The Clinics to Bindra Colony are fixed on Tuesday afternoons and Preet Nagar on Thursday mornings with an average patient load of 42 and 85 respectively. Patients are provided primary care and given medicines. They are encouraged to give a token amount of ten rupees (for medicines and consults) in a donation box to inculcate a sense of value for services. The team usually includes One ENT specialist, One or two general physicians, two nurses and one driver.



The Map of Ludhiana showing the Patients coming to CMC Hospital from the slums visited by the RHOP department.



In the past six months, over 2132 beneficiaries have availed of these services at the outreach clinics. Patients that needed investigations and expert opinions were referred to the main Hospital (CMC) and received care and hospitalization at concessional rates. There were 589 out patient visits by patients from the various slums of which 92 of them required hospitalization. Those admitted received a amount of Rupees Two Thousand (USD 30)

towards the final bill as assistance from Global Mission Fund, approximately 5-10% of the total bill. Other donors were also involved when patients required surgery and when the care

would be prolonged and expensive.

In the Out patients a total of Rupees 17,670/- (Seventeen Thousand six hundred and seventy) were spent on out-patient files charges and investigations while a total of Rs 1,84,000/- Rupees One hundred eighty four thousand were given as aid towards the hospitalization bill. The cost of transport is



The RHOP team counselling a pregnant mother in the community



A picture of one of the poorest areas- a rag picker slum colony.

approximately one thousand rupees per month.

Case Histories



This 18 year old girl from a Nomadic community has been suffering with a growth over her conjunctiva which was not getting better inspite of going to various doctors and trying varying cures. Her wedding was getting delayed because this condition and was a cause of concern to her family and herself. She was identified during an outreach clinic and was operated at CMC and is now happily married.

This child has cerebral palsy , his parents are daily wage earners in a factory. This child was identified for special care by the RHOP team and is now under regular treatment from the Child Development Clinic of the peditrics department.



This 19 year old boy had a tumor the size of a football in his knee. He was in a lot of pain and his family were clinging on to whatever hope they could get. He was brought to CMC, but unfortunately the malignancy had spread throughout the body . He was given palliative care, which helped him meet his end peacefully.

Photographs From Out Reach Camps In Rural Area



Most of the beneficiaries are women and children



Dental Screening is also done at camps



Camps are organized in rural areas , hundreds of patients line up to see a doctor.

The eye team screens patients for cataracts, prescribe and provide spectacles and treatment for common ailments. Patients requiring cataract surgery are brought back to the base hospital and operated the next day.



Children from the Nomad community coming to CMC to get vaccinated. The community is afraid of big hospitals and it's a very big thing that they send their children here to be vaccinated.



Tables

Table 1 Shows the Number of patients from the slums coming to CMC in the Out patient department.

Month	Bindra Colony	Preet Nagar	EWS Colony	Others	Total	Expenses in Rupees
Nov-16	38	6	2	28	74	2,220
Dec-16	26	1	12	18	57	1,710
Jan-17	29	6	7	29	71	2,130
Feb-17	27	0	17	27	71	2,130
Mar-17	44	1	13	35	93	2,790
Apr-17	36	9	11	42	98	2,940
May-17	61	12	10	42	125	3,750
Total	261	35	72	221	589	17,670

Table2 Shows the Number of patients from the slums coming to CMC in the Out patient department.

Month	Bindra Colony	Preet Nagar	EWS Colony	Others	Total	Expenses in Rupees
Nov-16	5	1	0	3	9	18,000
Dec-16	0	0	1	2	3	6,000
Jan-17	2	3	1	10	16	32,000
Feb-17	3	1	0	10	14	28,000
Mar-17	6	0	0	7	13	26,000
Apr-17	5	2	0	5	12	24,000
May-17	2	2	1	5	10	20,000
	23	9	3	42	77	154,000

The clinics have been able to break the fear of the poorest of poor with regards to the getting high quality medical care at CMC. The compassion for the poor and the ministry to the marginalised is the ministry of Christ that keeps on giving.

The department hopes to include speciality camps in these areas- including Eye camps, Dental camps , cancer screening camps etc which would reduce the burden of illness on the poor and further strengthen their meger financial resources.

Submitted by _____

Dr Clarence J. Samuel, Head of Department
Rural Health & Out Reach Programmes

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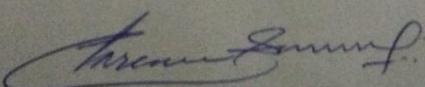
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Dr Clarence J. Samuel, Head of Department
Rural Health & Out Reach Programmes

Utilization Certificate

Form No. 421

CHRISTIAN MEDICAL COLLEGE, LUDHIANA

(REGISTERED SOCIETY UNDER ACT NO. XXI OF 1860 AS A CHARITABLE MINORITY INSTITUTION)

PROMOTING HEALTH THROUGH
 -COMMUNITY OUTREACH
 -PATIENT CARE
 -EDUCATION
 -RESEARCH



LUDHIANA - 141008, Punjab (India)

Cables/Grams : CHRISMED
 Fax No. : (91) (161) 2609958

DATE

Utilization Certificate

Amount Received	Sno	Item	Expenses in INR	Expenses in USD
USD 3,000	1.	Slum Clinic Transport charges	6,000	100
INR 1,80,000	2.	Slum Clinic- Medicines	15,000	250
	3.	Referred patients- Registration Charges at CMC @ 30 x 589	17,670	295
	4.	Aid given to slum patients admitted in CMC @2000 x 77	154,000	2,566
		TOTAL	192,670	3,211

1USD= 60 INR

Amount Received USD 3,000.00

Amount spent USD 32,111.00

Submitted by *Dr Clarence J. Samuel* Date 23rd June 17.
 Dr Clarence J. Samuel, Head of Department (RHOP)

Approved by *Mr Amit Aggarwal* Date 23/6/2017
 Mr Amit Aggarwal, Finance Officer

Finance Officer
 Christian Medical College & Hospital,
 LUDHIANA-141008 (Punjab)

P.B.X. 5026999, 2665956, 57, 59 | Director - 2600685, 5010811 | Principal 2660856 | Dy Director (GA) 5010827, 2668912
 60, 2669924, 25, 26, 2643171-81 | Dy. Director (HRDA) 2600685, 5010811 | 5010819 | Medical Superintendent 2600816, 5010815
 PAGING - 2643170 | Purchase Office Tele/Fax 2609082 | Dental College 2665659 | College of Nursing 2664673
 Nursing Office 5010822

"Be Responsible Become Voters"

